



**NOTICE**  
**CHARITY CARE, DISCOUNTED PAYMENT AND SELF-PAY PAYMENT POLICY**

Under California law, Loma Linda University Medical Center (“LLUMC”) must advise you of the following:

1. You must inform us if you have any type of health insurance coverage from a health insurer, health care service plan, Medicare, Medi-Cal/Medicaid, CCS, county programs, or insurance through Covered California, or other state funded programs designed to provide health coverage.
2. If you do not have any type of health insurance coverage, you may be eligible for Medicare, Medi-Cal, CCS, or insurance through Covered California, or you may qualify for Charity Care, Discounted Payment or Self-Pay status. LLUMC will provide you with an application for Medi-Cal, CCS, county programs, or information on how to apply for insurance through Covered California, or you may contact our financial assistance staff at (909) 558-8613, from 7:30 a.m. to 4:00 p.m., Monday through Friday.
3. If you do not have any type of health insurance coverage, or if your income is at or below 200% of the Federal Poverty Guidelines (FPL), we may be able to qualify you for Charity Care assistance. LLUMC provides Charity Care to patients based on their income and/or special circumstances. Through our financial assistance services, we may be able to help you determine whether you qualify for charity care.
4. If you do not have any type of health insurance and your income is at or below 350% of the FPL, we may be able to help you. LLUMC also provides discounted payment arrangements to patients based on their income and special circumstances (i.e., if you are a patient with high medical costs). Through our financial assistance services we may be able to help you determine whether you qualify for a discounted payment arrangement.
5. Uninsured patients will be provided contact information for local consumer legal assistance programs which may assist the uninsured patient with obtaining coverage.
6. It is important that you let us know if you would like information regarding our Charity Care or Discounted Payment policies. Because Federal and State laws require all hospitals to make reasonable efforts to collect payment for services from patients, we will utilize our standard billing processes unless you inform us that you wish to access our charity care or discounted payment policies. LLUMC may turn unpaid bills to a collection agency if you have not communicated your need for charity care or discounted payment assistance and have not provided income documentation. This could affect your credit status. We would like to work with you to avoid this situation, but you **MUST** communicate with us.

For more information, please contact our financial assistance staff at (909) 558-8613 from 7:30 a.m. to 4:00 p.m., Monday through Friday.