# 

# Onboarding

## Phase 1

#### Step 1: Download the App



The ResQ Medical app is available from the Apple App Store. Download and install the app

Download on the App Store

#### Step 2: Always allow Location Services and Notifications

The ResQ Medical App relies on the locaton services on your phone to automatically log your hours and give you location context.

Always choose "Allow" for location services and notifications



## Phase 2

### Step 1: Credentials

Hello Clev	eland Tolbert,				
Your ResQ a	count credentials are	as follows:			
Username: C	leveland.Tolbert				
Password: 8e	gkVv%n				
Institution ID:	portal				
Click here to	login to your account v	vith the abov	e credentials.		
Best Regards,					
The ResQ Me	dical Team				
www.HesQme	dical.com				
We're He	ere To Help!				
Email: Su	poort@ResOmedical.c	om Pł	none: 888-322	2-3302	

Your user credentials will have been sent to you in an email. If you cannot find them, and have checked your email spam folder, please let your administrator know so they can be resent.

### Step 2: Login

••0	00 AT	&T 4	6	10 L	.06 P	<sup>ум</sup> N		Ø∦ 40	% 🗖 🔿
	Clev	elan	d. Tolb	ert					
	•••	•••	•••						
	porta								
	Remember Me Forgot Password								ord
LOGIN									
P	Privacy Policy						R	Registra	ation
q	W	e	r	l	t J	/ι	1	i c	p
	a	s	d	f	g	h	j	k	I
ŵ	•	z	x	с	v	b	n	m	$\bigotimes$
123	8	₽	₽		spa	ace		ret	urn

Use your user credentials to login. Remember to check the "Remember Me" box.

## Phase 3

Step 1: Security Question		Step 2: EULA			Step 3: Change Password		
Choose a security question and answer.	•••••••••••••••••••••••••••••••••	Accept the End User License Agreement	OCONTRACT		Change your password. The new password must have 8 characters and contain: 1 letter 1 number 1 symbol		