



FOR PATIENTS AGES 12-17

Information about Parental Proxy Access. MyChart Features and Your Choices.

Teen patients ages 12-17 years old are offered with full access to their electronic health record on MyChart. Teen patients and their designated proxies (e.g. parents or guardians) have the following MyChart view:



Features	Teen Access	Administrative Proxy Access*	Standard Proxy Access*	Full Proxy Access**
eCheck-In	X	X	X	X
Secure messaging care team	X	X	X	X
Request an appointment	X	X	X	X
View upcoming appointments	X	X	X	X
View past appointments	X	X	X	X
Cancel appointments	X	X	X	X
Payment and account balance	X	X	X	X
Insurance and coverage	X	X	X	X
Clinical visit note and after visit summaries	X	Limited view	Limited view	X
Review problem list	X			X
View medications	X			X
Request medication refills	X			X
Review allergies, immunizations and growth charts	X		Immunizations and growth charts	X
View labs or test results	X			X
Health reminders	X		X	X
History	X		Family history	Family, medical, surgical history

*Administrative or Standard Proxy access is granted by default with the permission of the teen patient. Teens are able to grant access to their proxy by signing the My LLU Health Designated Proxy Access Form. This level of proxy access offers a restricted view of the teen's health information in MyChart.

**Teens are able to request that their proxy be granted with Full Proxy access in some circumstances and after discussion with the care team. Full Proxy access provides the same access proxies have for their children from birth to 11 years old. Ask your care team about granting Full Proxy access to your parent or guardian.





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Important Facts

- California privacy law prohibits the medical care team from sharing certain sensitive information with your parents or guardians without first obtaining your written authorization.
- Upon signing the My LLU Health Designated Proxy Access Form, you will be granting your parent or guardian with Administrative or Standard Proxy access level (see chart above), which provides them with a restricted view of your health information in MyChart. If you would like to give your parent or guardian greater access to your health information in MyChart, ask your medical provider about enhancing your parent or guardian's proxy access.
- You can revoke proxy access from your parent or guardian anytime by logging into MyChart and selecting "Revoke Access" button located under the Personalize activity or by contacting your care team.

Want more information? Scan here:
[lluh.org/mychartaccess-teens-parents](https://luh.org/mychartaccess-teens-parents)



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