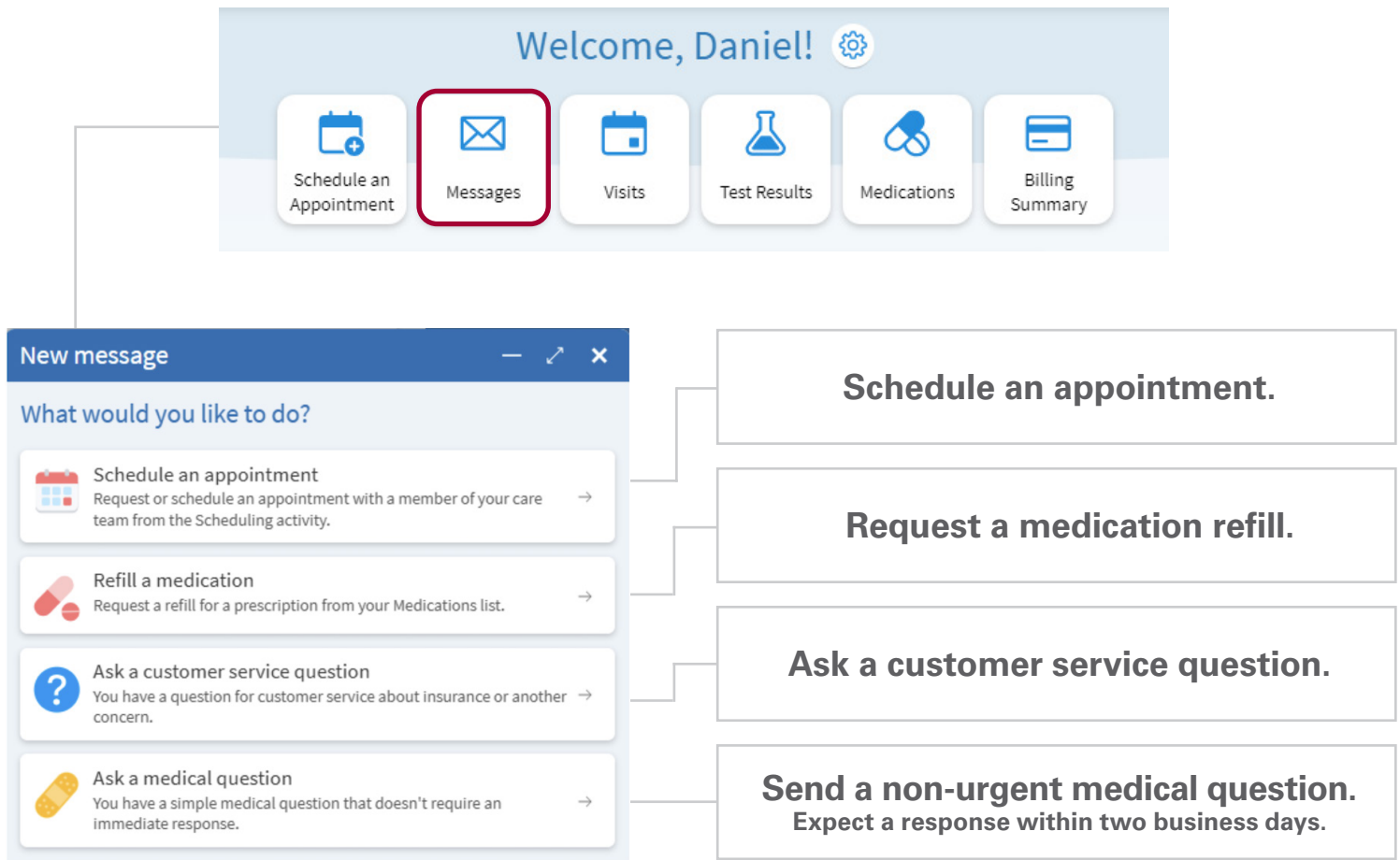



To begin messaging, **start** by selecting the Messaging shortcut activity on the menu bar.







Welcome, Daniel! 

Schedule an Appointment **Messages** **Visits** **Test Results** **Medications** **Billing Summary**

New message — ↗ ✕

What would you like to do?

-  **Schedule an appointment**
Request or schedule an appointment with a member of your care team from the Scheduling activity. →
-  **Refill a medication**
Request a refill for a prescription from your Medications list. →
-  **Ask a customer service question**
You have a question for customer service about insurance or another concern. →
-  **Ask a medical question**
You have a simple medical question that doesn't require an immediate response. →

Schedule an appointment.

Request a medication refill.

Ask a customer service question.

Send a non-urgent medical question.
Expect a response within two business days.

Recommendations for messaging your medical providers:

- You can message many of your medical providers here. Your Hospital and Emergency Department medical providers are not available. Keep in mind that sometimes a nurse or another team member might answer your message.
- If your healthcare team needs to talk with you more about your message, they may ask you to come in for an appointment.
- Please only upload pictures and documents that have to do with your health. These will become part of your medical record and other healthcare team members may see them.
- Abuse of the messaging tool may result in restricted, suspended, or terminated use of your MyChart account.

If this is a medical emergency, please dial 911. If you are experiencing a mental health crisis or having thoughts of suicide, please call **988**.

For answers to common questions about MyChart, please read our **Frequently Asked Questions**.



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One Mission.**